

# DATASHEET

BMS Front simplifies provisioning of after-hours building services in multi-tenant office buildings

*BMS Front is a cloud-based building automation service for multi-tenant office buildings that simplifies provisioning of after-hours HVAC and lighting.*

*It replaces a time-consuming and error-prone service request process with online scheduling, automated fulfillment and accurate accounting.*



## ONLINE SCHEDULING

Tenants schedule service requests online, from any device, anytime.



## EMPOWER TENANTS

Tenants get the convenience of online scheduling from any device, any time - even from home! They can schedule after-hours service requests in seconds, receive immediate confirmation, and get on with their lives!

## AUTOMATED FULFILLMENT

BMS Front sends schedule override commands to BMS controllers in your building.



## SAVE LOADS OF TIME

Automated provisioning of equipment overrides and usage accounting saves you time and takes a huge load off your shoulders. Freedom from this tedious process lets your team focus on higher priorities.

## ACCURATE ACCOUNTING

Up to the minute usage accounting with detailed audit trails enables effortless billing.



## ELIMINATE FRICTION

Streamlining the process eliminates misunderstandings and human error which are common causes of friction in tenant relations. At any time you can generate usage reports and invoices with complete confidence in their accuracy.

Handling after-hours service requests locks you into a reactive mode with your tenants. BMS Front empowers tenants to schedule their own requests and takes a load off your shoulders. Now you'll have time to attend to projects you could never get to before, and raise tenant satisfaction to a new level by being more proactive.

### Tenant Features:

- Can use any device from anywhere
- Supports any browser, no App needed
- Immediate confirmation of request
- One-time and recurring service requests
- Add, cancel or review requests

### Facilities Features:

- Building defaults for lease hours and rates
- Custom tenant lease hours and rates
- Easy administration, complete visibility
- Generate usage reports in seconds
- No more tracking on spreadsheets
- Able to act on tenant's behalf

### Online Scheduling

When a tenant needs to schedule after-hours services for a future date, they no longer need to go through the facilities team. Now they can add, cancel or review service requests on their own.

### Automated Fulfillment

BMS Front sends schedule-override commands to the BMS controllers in your building to automatically fulfill service requests at the correct times. BMS Front alerts facilities if connected equipment does not respond correctly. This prevents common errors such as equipment overruns.

### Visibility and Control

Day-to-day operation requires no facilities team involvement. But that doesn't mean you're in the dark. Simple dashboards provide complete visibility of service request activity, and you can step in on behalf of a tenant at any time.

### Effortless Billing

The system maintains detailed audit trails, and automatically calculates the costs of each service request, accounting for lease-hours, holiday schedules and rates applicable to each tenant. End-of-month billing is a cinch. Facilities managers can generate utilization reports for all tenants in seconds.

### Cloud Advantage

BMS Front servers are hosted in the cloud, so there is nothing to manage or maintain at the premises. We take care of feature upgrades, server maintenance, security and disaster recovery for you automatically.

## How to get BMS Front for your building:

The BMS Front after-hours provisioning service is available as a monthly or annual subscription. Pricing is based on the square footage of each managed building, with progressive discounts for multiple buildings.

Typically, it takes only a few hours of controls integration to connect your BMS controllers to the cloud, configure building and tenant profiles and activate the service. Release yourself from the chore of after-hours provisioning and never touch a tracking spreadsheet again!

## Contact us to get started:



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